

( A Government of Rajasthan Enterprise ) **CORPORATE OFFICE: 4,** Meera Marg, Udaipur - 313 001 FAX :(0294)2428793,2428770; PHONE : 2428794, 2428763-67 CIN No.U14109RJ1949SGC000505 GST No.08AAACR7857H120

#### No.RSMM/CO/ADM/NIT-1/2017-667 UB N No.MML1718SSOB00132

Dated : 16 .08-2017

### **TENDER NOTICE**

Sealed tenders are invited from experienced firms for Annual Maintenance Contract of EPABX System & telephone instruments, cabling etc. at Corporate office & Jhamarkotra Mines. For further detail, please visit website sppp.rajasthan.gov.in or www.rsmm.com or contact Dy. Gen. Manager (Admn.), CO

Executive Director (Admin.)

Copy to: MIS for upload to website sppp.rajasthan.gov.in and rsmm.com Notice board - Corporate office. Notice Board- Jkt. Mines.



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#### No.RSMM/CO/ADM/NIT-1/2017

Dated : 16 .08-2017

#### **TENDER SCHEDULE**

Sealed tenders are invited from experienced firms/original Equipments Manufacturers/ Authorised Dealers for Annual Maintenance Contract for EPABX System & telephone instruments, cabling etc. at Corporate office & Jhamarkotra Mines.

Tender Forms containing terms and conditions can be obtained from Sr. Manager (F&A), RSMML 4, Meera Marg, Udaipur on payment of Rs.590/-inclusive all taxes in form of Bank Draft drawn in favour of RSMML, Udaipur or cash can also be deposited on request of applicant.2

The tender documents may also be downloaded from the company website <u>www.rsmm.com</u>. or sppp.rajasthan.gov.in portal. Those bidders who wish to download the tender documents from the above website should furnish the tender document cost of Rs.590/- (Rupees Five hundred ninety) only through Bank Draft/pay order along with required EMD of Rs.13,200/-. Bids not accompanied with tender documents fee and EMD or any other requirements stipulated in the tender documents are liable to be rejected. EMD will be adjusted in SD of successful tenderer.

Issuance of Tender Form	from 17.8.2017 to 31.8.2017 upto 1.00 PM
Last date for submission of Tender	31 .8.2017 upto 3.00 PM
Opening of Tender	31 .8.2017 3.30 PM

The tenders received after due date and time, unsealed condition without Tender cost and EMD will be rejected. For further details please visit our website : www. rsmm.com or sppp.rajasthan.gov.in

Executive Director (Admin), RSMML, Udaipur reserves the right to reject any or all Tenders without assigning any reason thereof.

Executive Director (Administration)



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#### No.RSMM/CO/ADM/NIT-1/2017

Dated : 16.08-2017

# TENDER DOCUMENT FOR MAINTENACE OF EPABX & TELEPHONE INSTRUMENTS, CABLING ETC. FOR JHAMARKOTRA MINES & CORPORATE OFFICE, UDAIPUR.

# Terms and Conditions of the contract

 (a) The contractor shall do regular & continuous comprehensive repair & maintenance and also remedial / preventive maintenance at customer's request /periodically for following works and associated installation at Jhamarkotra Mines and Corporate Office.

(b) The contractor shall keep stock of adequate spares at site for immediate rectification of defects of fully digital EPABX system model BP 250 ERICSSON make and spares for telephone instruments.

(c) All underground cables laid along the road shall be maintained by the contractor. Excavation if required to rectify the defect, shall be the responsibility of the contractor. Any damage / defects shall be attended immediately and the affected extension numbers will be put back in service. All cable-jointing kits and other accessories required to remove the cable fault shall be supplied by the contractor without charging any extra cost.

(d) Cables/wires, battery, telephone instrument beyond economic repair, if required to be replaced shall be provided by RSMML and all other items will be provided by the contractor.

(e) Co-ordination with BSNL for booking and rectification of defective junction line etc.

(f) Remedial maintenance of the equipments at customer's complaints shall be provided by the contractor during normal working hours and normal working days. Such maintenance shall include supply and fitment of all spare parts at contractor's own cost excluding cost of wires & cables that may need replacement from time to time with the understanding that part (or parts) fitted back immediately become USER's property and part (or parts) removed immediately become contractor's property and without putting the contractor under any obligation to supply and fit only new or unused parts. Contractor's commitment under this contract being fulfilled if the supplied and fitted replacement part (or parts) result in the concerned units or system again becoming operational.

(g) A monthly maintenance report on Telephone/Work done shall be prepared in triplicate by the technician of the contractor and counter sign by the user's representative.

(h) A tentative quantity and maintenance of work particulars at Jhamarkotra Mines and Corporate office, Udaipur are as under

# (i) For Jhamarkotra Mines, Distt. Udaipur (Part -A)

### Description

AMC charges for maintenance of fully digital EPABX system model BP 250 ERICSSON make, DPs and Internal wiring and U/G cabling. ( approx.10 km), Push button telephone instrument (170 ), Plan and Hands Free Telephone Instrument (5 nos), Maintenance of telephone cable from Jhamarkotra to Baghdara Colony(7 Kms. Approx), existing 18 BSNL lines etc.

## (ii) For Corporate Office, Udaipur

(Part -B)

### **D**\escription

AMC charges for maintenance of fully digital EPABX system model BP 250 ERICSSON make ,DP's and internal wiring (Complete Office Building), Push Button Telephone Instrument (approx.100 Nos.), Plan 1+1 instruments and hands free speaker(7 Nos.), existing 28 BSNL/MTS lines etc..

2. The tender must be accompanied with earnest money deposit of Rs.13,200/-(Rupees thirteen thousand two hundred only) in the form of demand draft / Banker's cheque, drawn in favour of RSMM Ltd. from any scheduled bank payable at Udaipur, failing which the tender shall not be considered. Cheques/cash will not be acceptable. The earnest money shall not attract any interest and it will be refunded within a month after awarding a contract to successful bidder.

3. The contract shall remain in force for a period of two years from the date of issuance of DLOA.

4. The tenders will be opened in the office of the Executive Director (Administration), RSMML, 4, Meera Marg, Udaipur on 31.8.2017 at 03.30 P.M. in

presence of tenderer or their authorized representative who may choose to present at the time of opening of the tender.

5. The price bids of acceptable tenderers will be evaluated to ascertain the relative status with respect to contract values for the work of Part "A" and Part "B". The tenderer with the lowest amount payable for both parts shall be decided as the successful tenderer i.e. L-l tenderer.

RSMML reserves the rights to accept or reject any or all tenders as a whole / or in part, without assigning any reason.

6. The successful tenderer shall be required to furnish security deposit 10% of Contract value within 15 days from the date of issue of letter of Intent for due and proper fulfilment of the contract. The S.D. is to be deposited in form of D.D. drawn in favour of RSMM Ltd. payable at Udaipur or in the form of bank guarantee on stamp value (0.25% of contract value) from any Nationalized Bank having a branch at Udaipur except SBI. The above security deposit shall not bear any interest.

7. The security deposit will be refunded to the contractor on its due and satisfactory performance and fulfilment of obligations by the contractor under the terms of the contract and on submission of a "No dues certificate" and other formalities within 6 months after completion of the work.

8. The Contractor shall be liable for all costs, damages, expenses suffered and or incurred by the Company due to contractor's negligence or breach of any terms of the contract or their failure to carry out the work and for all damages, or loss occurred to the Company or to any other party due to any act and/or omission whether negligence or otherwise. The decision of the Company regarding such failure of the contractors and liability for the losses etc., suffered by the Company shall be final and binding on the contractor.

9. The labours/staff/supervisors etc., required for execution of the contractual work will be employed by the contractor and he will be wholly responsible to bear all wages, emoluments, charges and for discharge of all other legal obligations including all compensations payable under the workmen's compensation Act, in respect thereof. The RSMML will not, in any manner and at any time or at the termination of this contract, be responsible to bear any liability or part thereof in respect of the labours/ staff/supervisors etc., to be engaged by the contractor for the contracted work.

10. Besides the liabilities of the Contractor under the "Workmen's Compensation Act", Fatal Accident Act, "Mines Act" the following shall also apply to the Contractor.

On the occurrence of any accident resulting in death or bodily injury to a workman employed by the contractor, the Contractor shall be liable for intimating within 8 (eight) hours of happening of such accident/s in writing to the Engineer-in-Charge the fact of such accident in addition to the Mines Manager. The Contractor shall indemnify the Company, against all claims/compensation, loss or damage sustained by the Company resulting directly or indirectly from his failure to give intimation in the matter aforesaid, including the penalties or fines, if any, payable by the company as consequences of workmen's Compensation Act, Fatal Accident Act, Mines Act or otherwise to conform to the provisions of the said Act/s in regard to such accident.

11. In case during the period of the contract for service, the contractor does not rectify the fault/defects pointed out to him within the above specified time, the job will be got done from the open market at the contractor's risk and cost. In case the contractor's service are found unsatisfactory, the contract shall be terminated after giving one month's notice and the work shall be got done from the open market at the contractor's cost.

12. A qualified technical person is required to be posted at Jhamarkotra Mines , Distt. Udaipur from 8.00 A.M. to 4.30 P.M. on every working day to look after the maintenance and rectify the faults. The contractor will pay salary & wages through Bank and deposit PF of employee. RSMML will not provide any conveyance facility for above purpose. However, if contractor desires for residential accommodation, RSMML can provide the same, subject to availability, on monthly rental basis. He will keep good relation proper behavior with the employees of RSMML

One Qualified technician (having complete knowledge of Telephone systems should also be deployed by the contractor at C.O., Udaipur for attending the faults on call basis. He will visit the site at least twice in a week.

13. The contractor shall submit the bills for payment on quarterly basis i.e. on expiry of every quarter and the payment shall normally be made within 15 days of receipt of duly completed bills. Income tax as applicable shall be deducted from bill at source.

Timely deposition of GST would be the sole respon[sibility of the contractor. The contractor will also ensure that necessary credit on this account will be available to RSMML in the next month of payment. In case of any discrepancy where credit is not available to RSMML then company is free to deduct / recover such amount from the bills of contractor or any other amount due to him/or from security deposit as the case may be. Further to ensure deposition of GST an undertaking with the bill is also required to be submitted by contractor, " The contractor shall submit an undertaking on their letter head for submission of GST as per rules stating "Applicable GST up to previous month has been deposited" with each bill.

14. The contractor shall comply with labor laws, minimum wage act and / or any other applicable statutory regulations, subsequently. Safety regulations are required

to be followed by the contractor during the tenure of contract. The contractor alone shall be responsible and liable for any accident and /or due to negligence in course of performance of the job under this contract and consequent claims. For this purpose contractor shall insure all the workmen & submit the copy of policy to RSMML when demanded. All terms and conditions of RTPP Act will be applicable on this tender work.

**15.** In case of total breakdown of EPABX more than 48 hours at a stretch, a penalty @ Rs. 1000/- per day plus GST shall be levied on contractor, similarly in case of breakdown of local telephone instrument a penalty of Rs.50/- can be imposed per instrument plus GST, if it will not repair within 48 hrs. However, total penalty will not exceed 5% of the contract value.

**16.** Contractor will carry out shifting of telephone from one location to another free of cost. The quantity indicated against push button telephones and 1+1 plan instruments are approximate and are subject to  $\pm$  10% variation. In case the number of instrument increased within 10% of indicated numbers then no extra payment will be made. If the quantity increased beyond 10% proportionate charges will be made.

17. Experienced firms/dealers who are having experience of maintaining identical type of equipments /installations etc. may submit their offer. Copies of such contract executed are to be enclosed along with the offer. A copy of PAN and GST number may also be enclosed with the submission of tender document.

18. Either party to the contract would not be held responsible for nonperformances of any events, constituting Force-majeure including law and order situation and proclamation of any statutory authority. The party effected will be required to give notice within 2 days of happening of event, mentioning the circumstances constituting Force majeure. Strikes by the contractors workers on account of any dispute between the contractor and their workers as wages or otherwise, will not be deemed to be a reason beyond the contractor's control and contractors shall be liable for loss or damage to the Company on this account.

19. The tenderer shall visit the site before submitting the offer and acquaint himself with present system installations.

20. Payment will be made to the successful bidder on quarterly basis at Jhamarkotra & Corporate Office on production of bill separately.

**21.** For all disputes, arising out of this contract, the court of Udaipur Judiciaries in the State of Rajasthan shall alone have exclusive Jurisdiction.

22. Contractor should submit the local address of his office with name of technician and their Mobile No, telephone and fax number etc.

# **Executive Director (Administration)**

I/We have studied the above terms and conditions and having understood fully. I/We shall abide by the and adhere to above terms and conditions.

Signature of tenderer

Dated:

Place:

Name :

Mobile No.

Adress:

**To:** The Executive Director (Administration.), Rajasthan State Mines & Minerals Ltd., 4, Meera Marg, UDAIPUR - 313 001 (Rajasthan)

## Ref: Your enquiry dated .08.2017, due on 16. 8.2017 for maintenance of EPABX and Telephone instruments, cabling etc., at Corporate office & Jhamarkotra Mines.

Dear Sir,

In response to your enquiry, I/We submit my/our offer for Annual Maintenance Contract of EPABX and Telephone System, cabling etc at Jhamarkotra Mines and Corporate Office, Udaipur on the terms and conditions hereinafter enumerated.

- 1. I/We have thoroughly examined and understood all terms and conditions contained in the tender documents, which I/We agree to abide and have signed each page as a token of my/our acceptance thereof.
- 2. I/We offer my/our rates for AMC of EPABX and Telephone System etc. situated at Jhamarkotra Mines and Corporate Office as per schedule given here under:

## (i) For Jhamarkotra Mines, Distt. Udaipur (Part -A)

Work description	Lump sum Annual Maint. charges (Rs.) Excluding GST & govt. taxes.
AMC charges for maintenance of fully digital	
EPABX system model BP 250 ERICSSON make,	
<b>DPs</b> and Internal wiring and U/G cabling.	
(approx.10 km), Push button telephone	
instrument (170), Plan and Hands Free	
Telephone Instrument (5 nos), Maintenance of	
telephone cable from Jhamarkotra to	
Baghdara Colony (7 Kms. Approx) , existing 5	
BSNL lines etc	

Description	Lump sum Annual Maint. Charges (Rs.) Excluding GST & govt. taxes
AMC charges for maintenance of fully	
digital EPABX system model BP 250	
ERICSSON make ,DP's and internal wiring (	
Complete Office Building), Push Button	
Telephone Instrument (approx.100 Nos.), Plan	
1+1 instruments and hands free speaker(7	
Nos.), existing 28 BSNL/MTS lines etc.	

Earnest Money Rs. 13,200/- (Rs. Thirteen thousand two hundred only ) DD/Banker's cheque No. \_\_\_\_\_ dated\_\_\_\_\_ is enclosed herewith.

Note:

- (1) Rates are to be quoted on Lumpsum basis for Annual maintenance for Part A & B Separately.
- (2) Company may at its discretion decide to award the work for Part 'A' and Part 'B' to different bidders.
- (3) Rates will be exclusive of GST and all govt. taxes as applicable on producing required documents/ challans etc.

(4.) Copy of PAN and GST is to provided with submission of tender.

Encl: Tender document.

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(Signature of tenderer)

Name & Address of Firm

Mobile No.

E-Mail: